

| Company | 2009 ^[1] | 2008 | 2007 | 3yr Average ^[2] |
|-----------------------------|---------------------|------|------|----------------------------|
| Leeds Building Society | 5 | 4 | 2 | 3.67 |
| Intelligent Finance | 5 | 4 | 4 | 4.33 |
| Halifax | 5 | 5 | 5 | 5.00 |
| Coventry Building Society | 5 | 4 | 4 | 4.33 |
| Cheltenham & Gloucester | 5 | 2 | 2 | 3.00 |
| Bank of Scotland | 5 | 5 | 5 | 5.00 |
| BM Solutions | 5 | 5 | 5 | 5.00 |
| RBS Int Part – First Active | 4 | 1 | 2 | 2.33 |
| RBS Int Part RBS | 4 | 2 | 3 | 3.00 |
| Northern Rock | 4 | 4 | 5 | 4.33 |
| Alliance & Leicester | 4 | 3 | 3 | 3.33 |
| Accord | 4 | 4 | 4 | 4.00 |
| Abbey | 4 | 3 | 2 | 3.00 |
| Standard Life Aberdeen | 3 | 5 | 4 | 4.00 |
| Nottingham BS | 3 | 4 | 1 | 2.67 |
| Nationwide Building Society | 3 | 3 | 4 | 3.33 |
| NatWest (RBS) | 3 | 1 | 2 | 2.00 |
| Chelsea BS | 3 | 4 | 1 | 2.67 |
| Bank of Ireland | 3 | 4 | 4 | 3.67 |
| Woolwich | 2 | 1 | 3 | 2.00 |
| The Mortgage Operation | 2 | 4 | - | 3.00 |
| Skipton BS | 2 | 4 | 2 | 2.67 |
| RBS Int Part – One Account | 2 | 1 | 4 | 2.33 |
| First National | 2 | 4 | 1 | 2.33 |
| Barclays Bank | 2 | 1 | 1 | 1.33 |
| Pink Home Loans | 1 | 3 | - | 2.00 |
| Kensington | 1 | 2 | 2 | 1.67 |
| Beacon Home Loans | 1 | - | - | 1.00 |
| West Bromwich BS | - | 3 | 3 | 3.00 |
| Victoria Mortgages | - | - | - | - |
| UCB Homeloans | - | 5 | 5 | 5.00 |
| The Mortgage Works | - | 3 | 3 | 3.00 |
| The Mortgage Times Group | - | 2 | 2 | 2.00 |
| The Mortgage Business | - | 3 | 4 | 3.50 |
| Southern Pacific | - | 1 | 2 | 1.50 |
| Scottish Widows | - | 1 | 2 | 1.50 |
| Scarborough BS | - | 2 | - | 2.00 |
| Retirement Plus | - | 4 | - | 4.00 |
| Principality BS | - | 4 | 3 | 3.50 |
| Portman BS | - | 3 | 2 | 2.50 |
| Platform | - | 5 | 3 | 4.00 |
| Paragon | - | 1 | 1 | 1.00 |
| Norwich & Peterborough | - | 3 | 1 | 2.00 |
| Nemo Loans | - | - | - | - |
| Mortgages Plc | - | 4 | 3 | 3.50 |
| Mortgage Trust | - | 3 | - | 3.00 |
| Mortgage Express | - | 4 | 5 | 4.50 |
| Lloyds | - | 2 | 1 | 1.50 |
| Infinity Mortgages | - | 2 | - | 2.00 |
| Hodge | - | 3 | - | 3.00 |
| Godiva | - | 4 | - | 4.00 |
| GMAC RFC | - | 5 | 5 | 5.00 |
| Future Mortgages | - | 2 | 2 | 2.00 |
| Freedom Finance | - | 3 | 2 | 2.50 |
| Edeus | - | 5 | 5 | 5.00 |
| Derbyshire BS | - | 2 | - | 2.00 |
| Cheshire BS | - | 2 | 1 | 1.50 |
| Capital Home Loans | - | 3 | 1 | 2.00 |
| Britannia BS | - | 1 | - | 1.00 |
| Bristol & West | - | 4 | 3 | 3.50 |
| Astra | - | 2 | - | 2.00 |

Footnotes

1. If you hold down 'Ctrl', you can sort by multiple columns, just like the sort function in Microsoft Excel.
2. Some providers will have less than 3 years of star ratings, which should be considered when establishing performance levels.