

Company	2009 ^[1]	2008	2007	3yr Average ^[2]
Leeds Building Society	5	4	2	3.67
Intelligent Finance	5	4	4	4.33
Halifax	5	5	5	5.00
Coventry Building Society	5	4	4	4.33
Cheltenham & Gloucester	5	2	2	3.00
Bank of Scotland	5	5	5	5.00
BM Solutions	5	5	5	5.00
RBS Int Part – First Active	4	1	2	2.33
RBS Int Part RBS	4	2	3	3.00
Northern Rock	4	4	5	4.33
Alliance & Leicester	4	3	3	3.33
Accord	4	4	4	4.00
Abbey	4	3	2	3.00
Standard Life	3	5	4	4.00
Nottingham BS	3	4	1	2.67
Nationwide Building Society	3	3	4	3.33
NatWest (RBS)	3	1	2	2.00
Chelsea BS	3	4	1	2.67
Bank of Ireland Mortgages	3	4	4	3.67
Woolwich	2	1	3	2.00
The Mortgage Operation	2	4	-	3.00
Skipton BS	2	4	2	2.67
RBS Int Part – One Account	2	1	4	2.33
First National	2	4	1	2.33
Barclays Bank	2	1	1	1.33
Pink Home Loans	1	3	-	2.00
Kensington	1	2	2	1.67
Beacon Home Loans	1	-	-	1.00
West Bromwich BS	-	3	3	3.00
Victoria Mortgages	-	-	-	-
UCB Homeloans	-	5	5	5.00
The Mortgage Works	-	3	3	3.00
The Mortgage Times Group	-	2	2	2.00
The Mortgage Business	-	3	4	3.50
Southern Pacific	-	1	2	1.50
Scottish Widows	-	1	2	1.50
Scarborough BS	-	2	-	2.00
Retirement Plus	-	4	-	4.00
Principality BS	-	4	3	3.50
Portman BS	-	3	2	2.50
Platform	-	5	3	4.00
Paragon	-	1	1	1.00
Norwich & Peterborough	-	3	1	2.00
Nemo Loans	-	-	-	-
Mortgages Plc	-	4	3	3.50
Mortgage Trust	-	3	-	3.00
Mortgage Express	-	4	5	4.50
Lloyds	-	2	1	1.50
Infinity Mortgages	-	2	-	2.00
Hodge	-	3	-	3.00
Godiva	-	4	-	4.00
GMAC RFC	-	5	5	5.00
Future Mortgages	-	2	2	2.00
Freedom Finance	-	3	2	2.50
Edeus	-	5	5	5.00
Derbyshire BS	-	2	-	2.00
Cheshire BS	-	2	1	1.50
Capital Home Loans	-	3	1	2.00
Britannia BS	-	1	-	1.00
Bristol & West	-	4	3	3.50
Astra	-	2	-	2.00

Footnotes

1. If you hold down 'Ctrl', you can sort by multiple columns, just like the sort function in Microsoft Excel.
2. Some providers will have less than 3 years of star ratings, which should be considered when establishing performance levels.